Online safety policy

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| **Formally adopted by the Governing Board/ Trust of:-** | **Manor Field Infant and Nursery School****Aslacton Primary School** |
| **On:-** | 17 September 2025 |
| **Chair of Governors/Trustees:-** |  |
| **Date for Review:-** | September 2026 |

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# 1. Aims

Our schools aim to:

* Have robust processes in place to ensure the online safety of pupils, staff, volunteers and governors
* Identify and support groups of pupils that are potentially at greater risk of harm online than others
* Deliver an effective approach to online safety, which empowers us to protect and educate the whole school community in its use of technology, including mobile and smart technology (which we refer to as ‘mobile phones’)
* Establish clear mechanisms to identify, intervene and escalate an incident, where appropriate

**The 4 key categories of risk**

Our approach to online safety is based on addressing the following categories of risk:

* **Content** – being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, antisemitism, radicalisation and extremism
* **Contact** – being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes
* **Conduct** – personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying; and
* **Commerce** – risks such as online gambling, inappropriate advertising, phishing and/or financial scams

# 2. Legislation and guidance

This policy is based on the Department for Education’s (DfE’s) statutory safeguarding guidance, [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2), and its advice for schools on:

* [Teaching online safety in schools](https://www.gov.uk/government/publications/teaching-online-safety-in-schools)
* [Preventing and tackling bullying](https://www.gov.uk/government/publications/preventing-and-tackling-bullying) and [cyber-bullying: advice for headteachers and school staff](https://www.gov.uk/government/publications/preventing-and-tackling-bullying)
* [Relationships and sex education](https://www.gov.uk/government/publications/relationships-education-relationships-and-sex-education-rse-and-health-education)
* [Searching, screening and confiscation](https://www.gov.uk/government/publications/searching-screening-and-confiscation)

It also refers to the DfE’s guidance on [protecting children from radicalisation](https://www.gov.uk/government/publications/protecting-children-from-radicalisation-the-prevent-duty).

It reflects existing legislation, including but not limited to the [Education Act 1996](https://www.legislation.gov.uk/ukpga/1996/56/contents) (as amended), the [Education and Inspections Act 2006](https://www.legislation.gov.uk/ukpga/2006/40/contents) and the [Equality Act 2010](https://www.legislation.gov.uk/ukpga/2010/15/contents). In addition, it reflects the [Education Act 2011](http://www.legislation.gov.uk/ukpga/2011/21/contents/enacted), which has given teachers stronger powers to tackle cyber-bullying by, if necessary, searching for and deleting inappropriate images or files on pupils’ electronic devices where they believe there is a ‘good reason’ to do so.

The policy also takes into account the National Curriculum computing programmes of study.

This policy complies with our funding agreement and articles of association.

# 3. Roles and responsibilities

3.1 The governing board

The governing board has overall responsibility for monitoring this policy and holding the headteacher to account for its implementation.

The governing board should ensure through curriculum monitoring that school leaders ensure children are taught how to keep themselves and others safe, including keeping safe online.

All governors will:

* Ensure they have read and understand this policy
* Agree and adhere to the terms on acceptable use of the school’s ICT systems
* Ensure that online safety is a running and interrelated theme while devising and implementing their whole-school approach to safeguarding and related policies and/or procedures
* Hold leaders to account to ensure that, where necessary, teaching about safeguarding, including online safety, is adapted for vulnerable children, victims of abuse and some pupils with special educational needs and/or disabilities (SEND). This is because of the importance of recognising that a ‘one size fits all’ approach may not be appropriate for all children in all situations, and a more personalised or contextualised approach may often be more suitable.

3.2 The headteacher

The headteacher is responsible for ensuring that staff have an awareness of, and understand the requirements and their responsibilities of this policy, and that it is being implemented consistently throughout the school.

The headteacher will make sure all staff undergo online safety training as part of child protection and safeguarding training, and ensure staff understand their expectations, roles and responsibilities around filtering and monitoring.

The school senior leadership team with the headteacher will make sure all staff receive regular online safety updates (via email, e-bulletins and staff meetings), as required and at least annually, to ensure they are continually provided with the relevant skills and knowledge to effectively safeguard children.

3.3 The designated safeguarding lead (DSL)

Details of the school’s designated safeguarding lead (DSL) and deputies are set out in our child protection and safeguarding policy, as well as relevant job descriptions.

The DSL takes lead responsibility for online safety in school, in particular:

* Supporting the headteacher in ensuring that staff understand this policy and that it is being implemented consistently throughout the school
* Working with the headteacher and governing board to review this policy annually and ensure the procedures and implementation are updated and reviewed regularly
* Taking the lead on understanding the filtering and monitoring systems and processes in place on school devices and school networks
* Working with the schools IT provider to make sure the appropriate systems and processes are in place
* Working with the headteacher, the schools IT provider and other staff, as necessary, to address any online safety issues or incidents
* The lead DSL will co-ordinate regular meetings with appropriate staff to discuss online safety, requirements for training, and monitor online safety logs as provided by the designated safeguarding lead (DSL).
* Managing all online safety issues and incidents in line with the school’s child protection policy
* Ensuring that any online safety incidents are logged and dealt with appropriately in line with this policy
* Ensuring that any incidents of cyber-bullying are logged and dealt with appropriately in line with the school behaviour policy
* Updating and the delivery of staff training on online safety
* Liaising with other agencies and/or external services if necessary
* Providing regular reports on online safety in school to the headteacher/governing board
* Undertaking annual risk assessments that consider and reflect the risks children face in relation to IT systems and on-line risks
* Providing regular safeguarding and child protection updates, including online safety, to all staff, at least annually, in order to continue to provide them with relevant skills and knowledge to safeguard effectively

This list is not intended to be exhaustive.

3.4 IT Provider

The schools IT provider is responsible for:

Ensuring the school has appropriate filtering and monitoring systems in place on school devices and school networks, and will regularly review their effectiveness. They will review and be responsible for the implementation of the DfE filtering and monitoring standards, and know what needs to be done to support the school in meeting the standards, which include:

* Identifying and assigning roles and responsibilities to manage filtering and monitoring systems;
* Reviewing filtering and monitoring provisions at least annually;
* Blocking harmful and inappropriate content without unreasonably impacting teaching and learning;
* Having effective monitoring strategies in place that meet their safeguarding needs.
* Ensuring that the school’s ICT systems are secure and protected against viruses and malware, and that such safety mechanisms are updated regularly
* Installing anti-virus and anti-spyware software on all devices
* Keeping operating systems up to date by always installing the latest updates
* Conducting a full security check and monitoring the school’s ICT systems on a regular basis
* Blocking access to potentially dangerous sites and, where possible, preventing the downloading of potentially dangerous files
* Ensuring that any online safety incidents are logged and dealt with appropriately in line with this policy
* Ensuring that any incidents of cyber-bullying are dealt with appropriately in line with the school behaviour policy

3.5 All staff and volunteers

All staff, including contractors and agency staff, and volunteers are responsible for:

* Maintaining an understanding of this policy
* Implementing this policy consistently
* Agreeing and adhering to the terms on acceptable use of the school’s ICT systems and the internet and ensuring that pupils follow the trust’s terms on acceptable use (appendix 1)
* Knowing that the schools IT provider is responsible for the filtering and monitoring systems and processes, and being aware of how to report any incidents of those systems or processes failing by alerting the Headteacher or Deputy Headteacher immediately
* Working with the DSL to ensure that any online safety incidents are logged and dealt with appropriately in line with this policy
* Ensuring that any incidents of cyber-bullying are dealt with appropriately in line with the school behaviour policy
* Responding appropriately to all reports and concerns about sexual violence and/or harassment, both online and offline, and maintaining an attitude of ‘it could happen here’

This list is not intended to be exhaustive.

3.6 Parents/carers

Parents/carers are expected to:

* Notify a member of staff or the headteacher of any concerns or queries regarding this policy
* Ensure their child has read, understood and agreed to the terms on acceptable use of the school’s ICT systems and internet (appendix 1)

Parents/carers can seek further guidance on keeping children safe online from the following organisations and websites:

* What are the issues? – [UK Safer Internet Centre](https://www.saferinternet.org.uk/advice-centre/parents-and-carers/what-are-issues)
* Hot topics – [Childnet](https://www.childnet.com/help-and-advice/parents-and-carers)
* Parent resource sheet – [Childnet](https://www.childnet.com/resources/parents-and-carers-resource-sheet/)

3.7 Visitors and members of the community

Visitors and members of the community who use the school’s ICT systems will be made aware of this policy, when relevant, and expected to read and follow it. If appropriate, they will be expected to agree to the terms on acceptable use.

# 4. Educating pupils about online safety

Pupils will be taught about online safety as part of the curriculum:

**All** schools have to teach:

* [Relationships education and health education](https://schoolleaders.thekeysupport.com/uid/8b76f587-7bf6-4994-abf0-43850c6e8d73/) in primary schools

In **Key Stage (KS) 1**, pupils will be taught to:

* Use technology safely and respectfully, keeping personal information private
* Identify where to go for help and support when they have concerns about content or contact on the internet or other online technologies

Pupils in **Key Stage (KS) 2** will be taught to:

* Use technology safely, respectfully and responsibly
* Recognise acceptable and unacceptable behaviour
* Identify a range of ways to report concerns about content and contact

By the **end of primary school**, pupils will know:

* That people sometimes behave differently online, including by pretending to be someone they are not
* That the same principles apply to online relationships as to face-to-face relationships, including the importance of respect for others online, including when we are anonymous
* The rules and principles for keeping safe online, how to recognise risks, harmful content and contact, and how to report them
* How to critically consider their online friendships and sources of information including awareness of the risks associated with people they have never met
* How information and data is shared and used online
* What sorts of boundaries are appropriate in friendships with peers and others (including in a digital context)
* How to respond safely and appropriately to adults they may encounter (in all contexts, including online) whom they do not know
* That sharing and viewing indecent images of children (including those created by children) is a criminal offence that carries severe penalties including jail
* How information and data is generated, collected, shared and used online
* How to identify harmful behaviours online (including bullying, abuse or harassment) and how to report, or find support, if they have been affected by those behaviours
* How people can actively communicate and recognise consent from others, including sexual consent, and how and when consent can be withdrawn (in all contexts, including online)

**All schools** :

The safe use of social media and the internet will also be covered in other subjects where relevant.

Where necessary, teaching about safeguarding, including online safety, will be adapted for vulnerable children, victims of abuse and some pupils with SEND.

# 5. Educating parents/carers about online safety

The school will raise parents/carers’ awareness of internet safety in letters or other communications home, and in information via our website or via parent information sessions. This policy will also be shared with parents/carers.The school will let parents/carers know:

* A Netsweeper firewall, filter and monitoring system is in place for protection of all online use. Broadband is filtered and monitored in accordance to the Keeping Children Safe In Education statutory guidance.
* What their children are being asked to do online, including the sites they will be asked to access and who from the school (if anyone) their child will be interacting with online

If parents/carers have any queries or concerns in relation to online safety, these should be raised in the first instance with their child’s class teacher.

Concerns or queries about this policy can be raised with any member of staff or the headteacher.

# 6. Cyber-bullying

6.1 Definition

Cyber-bullying takes place online, such as through social networking sites, messaging apps or gaming sites. Like other forms of bullying, it is the repetitive, intentional harming of 1 person or group by another person or group, where the relationship involves an imbalance of power. (See also the school behaviour policy.)

6.2 Preventing and addressing cyber-bullying

To help prevent cyber-bullying, we will ensure that pupils understand what it is and what to do if they become aware of it happening to them or others. We will ensure that pupils know how they can report any incidents and are encouraged to do so, including where they are a witness rather than the victim.

The school will actively discuss cyber-bullying with pupils, explaining the reasons why it occurs, the forms it may take and what the consequences can be. Class teachers will discuss cyber-bullying with their classes.

Teaching staff are also encouraged to find opportunities to use aspects of the curriculum to cover cyber-bullying. This includes personal, social, health and economic (PSHE) education, and other subjects where appropriate.

All staff, governors and volunteers (where appropriate) receive training on cyber-bullying, its impact and ways to support pupils, as part of safeguarding training (see section 11 for more detail).

The school also sends information/leaflets on cyber-bullying to parents/carers so they are aware of the signs, how to report it and how they can support children who may be affected.

In relation to a specific incident of cyber-bullying, the school will follow the processes set out in the school behaviour policy. Where illegal, inappropriate or harmful material has been spread among pupils, the school will use all reasonable endeavours to ensure the incident is contained.

The DSL will report the incident and provide the relevant material to the police as soon as is reasonably practicable, if they have reasonable grounds to suspect that possessing that material is illegal. They will also work with external services if it is deemed necessary to do so.

6.3 Examining electronic devices

The headteacher, and any member of staff authorised to do so by the headteacher can carry out a search and confiscate any electronic device that they have reasonable grounds for suspecting:

* Poses a risk to staff or pupils, and/or
* Is identified in the school rules as a banned item for which a search can be carried out, and/or
* Is evidence in relation to an offence

Before a search, if the authorised staff member is satisfied that they have reasonable grounds for suspecting any of the above, they will also:

* Make an assessment of how urgent the search is, and consider the risk to other pupils and staff. If the search is not urgent, they will seek advice from the Headteacher / DSL / Deputy Headteacher.
* Explain to the pupil why they are being searched, how the search will happen, and give them the opportunity to ask questions about it
* Seek the pupil’s co-operation

If inappropriate material is found on the device, it is up to the staff member in conjunction with the DSL / headteacher / other member of the senior leadership team to decide on a suitable response. If there are images, data or files on the device that staff reasonably suspect are likely to put a person at risk, they will first consider the appropriate safeguarding response.

When deciding if there is a good reason to erase data or files from a device, staff members will consider if the material may constitute evidence relating to a suspected offence. In these instances, they will not delete the material, and the device will be handed to the police as soon as reasonably practicable. If the material is not suspected to be evidence in relation to an offence, staff members may delete it if:

* They reasonably suspect that its continued existence is likely to cause harm to any person, and/or
* The pupil and/or the parent/carer refuses to delete the material themselves

If a staff member **suspects** a device **may** contain an indecent image of a child (also known as a nude or semi-nude image), they will:

* **Not** view the image
* Confiscate the device and report the incident to the DSL (or equivalent) immediately, who will decide what to do next. The DSL will make the decision in line with the DfE’s latest guidance on [screening, searching and confiscation](https://www.gov.uk/government/publications/searching-screening-and-confiscation) and the UK Council for Internet Safety (UKCIS) guidance on [sharing nudes and semi-nudes: advice for education settings working with children and young people](https://www.gov.uk/government/publications/sharing-nudes-and-semi-nudes-advice-for-education-settings-working-with-children-and-young-people)

Any searching of pupils will be carried out in line with:

* The DfE’s latest guidance on [searching, screening and confiscation](https://www.gov.uk/government/publications/searching-screening-and-confiscation)
* UKCIS guidance on [sharing nudes and semi-nudes: advice for education settings working with children and young people](https://www.gov.uk/government/publications/sharing-nudes-and-semi-nudes-advice-for-education-settings-working-with-children-and-young-people)
* Our behaviour policy

Any complaints about searching for or deleting inappropriate images or files on pupils’ electronic devices will be dealt with through the school complaints procedure.

6.4 Artificial intelligence (AI)

Generative artificial intelligence (AI) tools are now widespread and easy to access. Staff, pupils and parents/carers may be familiar with generative chatbots such as ChatGPT and Google Bard.

The South Norfolk Federation of schools recognises that AI has many uses to help pupils learn, but may also have the potential to be used to bully others. For example, in the form of 'deepfakes', where AI is used to create images, audio or video hoaxes that look real. This includes deepfake pornography: pornographic content created using AI to include someone’s likeness.

The South Norfolk Federation of schools will treat any use of AI to bully pupils in line with our behaviour policy.

Staff should be aware of the risks of using AI tools.

# 7. Acceptable use of the internet in school

All pupils, parents/carers, staff, volunteers and governors are expected to be aware of and agree to the acceptable use of the school’s ICT systems and the internet (appendix 1 for pupils). Visitors will be expected to read and agree to the school’s terms on acceptable use if relevant.

Use of the school’s internet must be for educational purposes only, or for the purpose of fulfilling the duties of an individual’s role.

We will monitor the websites visited by pupils, staff, volunteers, governors and visitors (where relevant) to ensure they comply with the above and restrict access through filtering systems where appropriate.

More information is set out in the acceptable use agreement.

# 8. Pupils using mobile devices in school

We understand that the pupils may have a mobile devices for their safety walking to and from school, as such pupils may bring mobile devices into school, but are not permitted to use them. They are to be handed into the class teacher on arrival at school and collected at the end of the day. The device will be kept in the School Office.

Pupils may be given permission under special circumstances. If this is the case, the mobile device will be handed into the Office on arrival at school and picked up at the end of the school day.

Any breach of the acceptable use agreement by a pupil may trigger disciplinary action in line with the school behaviour policy, which may result in the confiscation of their device.

# 9. Staff using work devices outside school

Through using appropriate software, the schools IT provider will install and update safety features and all staff members will take appropriate steps to ensure their devices remain secure. This includes, but is not limited to:

* Keeping the device password-protected – the schools IT provider follow Microsoft recommendations on passwords and complexity. 2FA is enabled on all senior staff accounts and a pin of at least 6 digits is recommended to all staff remote devices as recommended by Cyber Essentials. The schools IT provider should be Cyber Essentials accredited. Any attempt to remove such security features will be dealt with through the Disciplinary Policy.
* Using password protected One-Drive
* Lock devices if not actively using them
* Not sharing the device among family or friends

Staff members must not use the device in any way that would violate the school’s terms of acceptable use.

Work devices must be used primarily for work activities and data on work devices should not be considered personal in any way.

If staff have any concerns over the security of their device, they must seek advice from the Headteacher or the schools IT provider.

# 10. How the school will respond to issues of misuse

Where a pupil misuses the school’s ICT systems or internet, we will follow the procedures set out in our policies on behaviour and ICT and internet acceptable use. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident, and will be proportionate.

Where a staff member misuses the school’s ICT systems or the internet, or misuses a personal device where the action constitutes misconduct, the matter will be dealt with in accordance with the staff disciplinary procedures / staff code of conduct. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident.

The school will consider whether incidents that involve illegal activity or content, or otherwise serious incidents, should be reported to the police.

# 11. Training

All new staff members will receive training, as part of their induction, on safe internet use and online safeguarding issues, including cyber-bullying and the risks of online radicalisation. The schools IT provider recommend staff members complete the National Cyber Security Centre training available on their website.

All staff members will receive refresher training at least once each academic year as part of safeguarding training, as well as relevant updates as required (for example through emails, e-bulletins and staff meetings).

By way of this training, all staff will be made aware that:

* Technology is a significant component in many safeguarding and wellbeing issues, and that children are at risk of online abuse
* Children can abuse their peers online through:
	+ Abusive, threatening, harassing and misogynistic messages
	+ Non-consensual sharing of indecent nude and semi-nude images and/or videos, especially around chat groups
	+ Sharing of abusive images and pornography, to those who don’t want to receive such content
* Physical abuse, sexual violence and initiation/hazing type violence can all contain an online element

Training will also help staff:

* Develop better awareness to assist in spotting the signs and symptoms of online abuse
* Develop the ability to ensure pupils can recognise dangers and risks in online activity and can weigh up the risks
* Develop the ability to influence pupils to make the healthiest long-term choices

The DSL and deputies will undertake child protection and safeguarding training, which will include online safety, at least every 2 years. They will also update their knowledge and skills on the subject of online safety at regular intervals, and at least annually.

Governors will receive training on safe internet use and online safeguarding issues as part of their safeguarding training.

Volunteers will receive appropriate training and updates, if applicable.

More information about safeguarding training is set out in our child protection and safeguarding policy.

# 12. Monitoring arrangements

The DSL logs behaviour and safeguarding issues related to online safety on the schools Safeguarding systems.

This policy will be reviewed every year by the schools IT provider, the Headteacher and the school Senior Leadership Team. At every review, the policy will be shared with the governing board.

# 13. Links with other policies

This online safety policy is linked to our:

* Child protection and safeguarding policy
* Behaviour policy
* Staff disciplinary procedures
* Data protection policy and privacy notices
* Complaints procedure
* ICT and internet acceptable use policy for primary students
* ICT acceptable usage policy for employees, contractors, agents and guests

Appendix 1:

Acceptable Use Policy for Pupils and Parents

Online Safety Rules

May 2024

Dear Parent / Carer

The Internet is an extremely rich resource both for learning and for recreation.

We will encourage children to make effective use of the information resources available on the Internet both for study and for recreation. We will encourage children to develop the appropriate skills and understandings that will enable them to use these resources well and safely, as well as the ability to analyse and evaluate the resources they find. These skills will be fundamental in the society our pupils will be entering. Children will be encouraged to make use of both the Internet and e-mail.

Within the school network we use a filtering system that restricts access to sites containing inappropriate content. All our screens are in public view and an adult is present to supervise.

No system is perfect, however, and you should be aware that it is not possible to remove entirely the risk of finding unsuitable material. We ask both pupils and parents/carers to sign the form to show that the Acceptable Use Policy rules have been understood and agreed. A full copy of the Online Safety policy is available on request or can be found on our website.

Yours faithfully

Mrs H Haines Mrs R Anderson

Executive Headteacher Computing Subject Leader

EYFS and Key Stage 1

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| **Think then Click** |
| **These rules help us to stay safe Online**  |
|  | **I will take care of the school’s digital equipment.****I will ask before going on the internet.** **I will only use the internet when an adult is with me.** |  |
|  | **I can click on the buttons or links when we know what they do.****I will always ask if I get lost on the Internet.****I will tell an adult if I see something on the internet that upsets me.****I will not tell other people personal things about me including my password.****I will always be polite and friendly when I write messages on the internet.** |  |
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KS 2

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| **Think then Click** |
| **These rules help us to stay safe Online**  |
|  | **I understand that for the safety of myself and others that the school will monitor my use of technology on the school computers and other devices.****I understand the school will contact my parents if they are concerned about me or my use of technology.****I will keep my usernames and passwords safe and secure.****I will only use school devices when an adult has given me permission.****I will look after school devices and will notify an adult if I notice that a device is not working properly or is damaged.** **I will only use the websites and apps an adult has chosen.** **If I feel upset or worried about anything I must tell an adult immediately.** **If I communicate with others online I will always be kind, polite, respectful and responsible.** **I will not share personal information.** **I must NEVER communicate with strangers online.** **I will not bring an electronic device from home into school unless this has been authorised by an adult in school.** **I understand that if I do not follow these rules, or behave in any way unkindly or inappropriately with school technology, I may not be allowed to use school devices in the future and my parents/ carers will be informed.**  |  |