# Frequently asked questions

#### How do I contact the school?

The school office number is 01508 530356 and our email address is office@manorfield.norfolk.sch.uk

## What do I do if my child is unwell?

If your child is unwell, please contact the school office by 9.15am on each day of absence unless told otherwise.

## Can the school give my child medicine?

We are only able to give prescribed medicines. The medicine must be in its original container complete with dispensing label attached. A consent form will need to be completed. These are available at the school office.

# What do I do if someone different is collecting my child?

If you know in advance you can inform the class teacher in the morning when you drop your child off. If this is not possible please ring the office and they will pass the message on to the class teacher.

# What happens if my child has a toileting accident?

We understand that small children have accidents. We encourage you to send your child into nursery/school with clothes they can self-manage.

It is asked that children in nursery and reception have a change of clothes with them in a named bag to keep in school.

At Manorfield we have an Intimate Care policy. This covers help with toileting, changing after accidents, and the administering of some first aid. When your child starts with us you will be asked to sign to give your permission for us to help your child in these ways if needed.

#### What uniform does my child need?

Manorfield school uniform is as follows:

- White polo shirt
- Navy blue sweatshirt or cardigan preferably with the school logo
- Grey or black trousers, skirt or pinafore dress
- In Summer girls may wear a blue gingham dress
- In Summer boys may wear grey or black tailored shorts
- Children must wear sensible, self-manageable school footwear, no open toes.
- Socks or tights must be worn. Preferably black, grey or white

#### For PE children need:

- Plain PE shorts
- White t-shirt
- Plimsolls or trainers for outside PE
- Jumper and jogging bottoms

#### Where can I buy it?

Uniform with the school logo can be purchased from Stevenson's in Norwich or online at myclothing.com.

# What equipment does my child need?

Your child will need to bring a book bag and water bottle each day. They will also need a PE kit consisting of t-shirt, shorts, trainers or plimsolls and warm clothes for outdoor games.

#### Can my child bring a packed lunch?

Reception and KS1 children are entitled to receive a free hot meal each day, however if your child wishes to bring a home packed lunch they may.

We are not able to provide lunches for Nursery children.

#### Do I need to provide a snack?

No, children do not need to bring in a snack from home. All children will receive a free piece of fruit each day.

#### How can parents be involved within school?

We have an excellent PTA group here at Manorfield, who will always welcome more members. They organise lots of fundraising events including the summer and Christmas fayre. More information can be found on our website.

#### Is there onsite parking?

Unfortunately, we do not have a parent/carer car park and parking outside the school is limited. We encourage walking or cycling to school as much as possible.

#### How often will I get to see my child's progress?

You will be invited in twice a year to meet with your child's teacher to discuss their progress. In Nursery and Reception you will be able to look through your child's Learning Story and in KS1 you will be able to look at your child's books.

# Will my child meet their new teacher and visit their classroom before they start school in September?

Where possible we offer transition visits or shorter sessions to help your child settle.